



2017 Advantage Bike Corp Warranty Notice

1. All products offered by (ABC) Advantage Bicycle Corporation and house brands (Answer BMX, Ssquared Bicycles and Clayborn BMX) are backed by a 1-year manufacturer warranty from original purchase date with valid proof of purchase.
2. ABC guarantees our products to be free from defects in materials and workmanship. This guarantee is for the original purchaser only.
3. ABC will replace our product at no additional cost if it bends, cracks or breaks under normal racing conditions within the first year of purchase by the original owner. Normal racing conditions are defined as "Using the bicycle in a controlled fashion that is within your own capabilities." This warranty does not include damage to the product that is caused by external forces such as cars, tornadoes, sledgehammers, lack of talent, etc. For products not covered under our Warranty policy, ABC may offer a replacement product at a discounted "Crash Replacement" price for unique situations.
4. ABC does NOT warranty any products damaged during improper installation. Directions for ANY product installation are available on our website and they may be obtained via email directly from ABC. If you're not sure, have a qualified bike shop mechanic install it for you.
5. ABC reserves the right to refuse replacement or offer replacement at the reduced cost for products believed to be damaged outside the realm of the "normal riding conditions" described above. ABC also reserves the right to exchange a damaged product with an alternate model that is believed to be a more suitable replacement. The finish of any product is not covered by this warranty.
6. Modifying this product in a questionable manner or damage caused by improper installation or lack of maintenance will void the warranty. Installations should only be performed by a professional bicycle mechanic. For questions about our Warranty Policy call the ABC office at (562) 244-8018 from 9am to 5pm (pacific standard time), Monday through Friday.
7. Any product returns sent in to ABC for warranty evaluation must be accompanied with an RA# issued by ABC. An RA# number may be obtained by contacting an ABC representative.
8. USA: Return freight prepaid to: ABC 973 Virginia Ave #12, Palm Harbor FL 34683. Include RA# and your contact info with product upon return. Products will be evaluated immediately and you will be contacted with the solution within 48 hours of us receiving your product.
9. INTERNATIONAL: Contact your ABC retailer for replacement instructions